



Thank you for choosing DNA Solutions for your Paternity Test

DNA Solutions was the first company to offer home collection kits for paternity testing back in 1997. Since then, we have been serving people all around the world, operating from our many worldwide locations and offering online multi-lingual support 24 hours per day. With DNA Solutions, you are dealing directly with the laboratory that is testing your samples. Other online operators are only middle-men, leaving you without qualified technical support; but when you send your samples to DNA Solutions, you are guaranteed a direct access to our team of experts.

This download version of the kit has been specifically prepared for you to collect the samples with regular cotton buds, keeping the same accuracy as if you had taken the samples with our kits. However, please do not hesitate in contacting us should you have any questions regarding our tests or procedures: please call our Irish number 0044 207 023 9281 or email dna@dnasolutions.co.uk.

PATERNITY TESTING CHOICES AND COSTS

You have 2 paternity testing choices*:

- Premium Test, analysing 18 regions of DNA (minimum accuracy of 99.99%): €199
- Super Test, analysing 23 regions of DNA (minimum accuracy of 99.9999%): €269

Please bear in mind that you **must** choose the Super Test if there is a biological relationship between the alleged father and the mother of the child, or between the possible fathers of the child.

Costs shown above are for one alleged father and one child. The mother's sample, although not needed, is tested at no extra cost when sending a mouth swab and it could help us obtain a higher accuracy rate. Normal testing time is 10-15 business days from receipt of samples at our office.

* The tests offered by DNA Solutions are peace of mind tests and the results cannot be used for legal purposes.

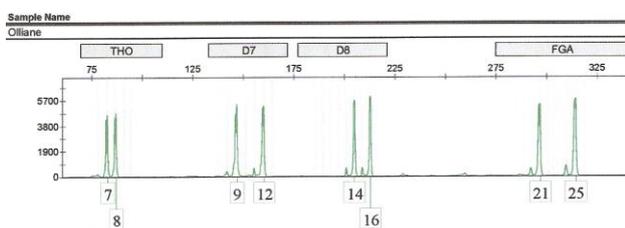
NON-STANDARD OR "DISCREET" SAMPLES (€99)

The standard samples are mouth swabs (please find instructions enclosed) but we are able to test a number of non-standard or "discreet samples". Please contact us to receive a list of the non-standard samples we currently accept if you cannot provide a mouth swab. Read the terms and conditions page for more details.

THE PAPERWORK

Please fill out the **Sample Submission Form**. You only need to include details for those people who are being tested and you do not have to provide the full names of those tested if you do not wish to, you can identify the samples just with their first names or by another code (i.e. "father"/"son", "sample 1"/"sample 2", etc.); but please remember that this identification will be showing on your results letter.

On the form you will also stipulate the test and any extra services you want to order. Among these, you can order the **print out of the DNA profiles**, which show the values of the DNA markers just like our technicians see them. You can also order the **paternity index report**, which provides the DNA profiles and the statistics used to obtain a result, including its exact accuracy rate.



STR LOCUS	ALLEGED FATHER	CHILD	RESULT	PI		
TH01	7	8,3	7	8	MATCH	0.99166597
D7S820	8	9	9	12	MATCH	2.00000000
D8S1179	12	13	13	13	MATCH	1.40449438
FGA	24	27	22	27	MATCH	9.54198473
D3S1358	15	16	15	17	MATCH	0.70741370
vWA	17	18	15	17	MATCH	0.82182774
D18S51	13	16	13	18	MATCH	2.12224109
D5S818	11	12	11	12	MATCH	1.42423061
Penta D	9	13	13	13	MATCH	2.95857988
TPOX	8	8	8	9	MATCH	0.98755678
D13S317	12	13	12	12	MATCH	2.18150087
D21S11	29	32,2	29	32,2	MATCH	3.20834487
CSF1PO	11	13	11	13	MATCH	4.47888658
D2S1338	17	19	17	27	MATCH	DNC
Amelogenin	X	Y	X	Y	MATCH	DNC
D16S539	8	9	9	11	MATCH	1.71467764
D19S433	14,2	15,2	13	14,2	MATCH	DNC
Penta E	12	17	10	12	MATCH	1.41242938
CPI					10.000	
RCP					99.990%	

Print out of DNA profiles (above), paternity index report (right).

As a special promotion, you may also order an ancestry test with a discount. Through these analyses, you will know to which haplogroup you belong and, therefore, learn about your genetic past and your ancestors. For more information, please go to our website or contact us.

Finally, **please read and sign the Terms & Conditions page**, where you authorise us to analyse the samples. You may also keep a copy of your paperwork as a receipt (for example, so you will not lose your password!). **Please make sure that you send both the submission form and the terms & conditions page with your samples.**

CONFIDENTIALITY

DNA SOLUTIONS follows a strict confidentiality policy. For more information on our privacy policies please refer to our website.



PROCEDURE FOR DNA CHEEK SWAB COLLECTION

Please follow the instructions below to guarantee the good quality of your DNA sample. Please note we may not be able to extract sufficient DNA from a sample that has been collected not following our procedures, which will prevent us from obtaining a result for your test.

Wash your hands and use basic hygiene when collecting samples. Please wait at least one hour before collecting the samples if you have eaten or have washed your teeth.

1. Label a clean small paper envelope with the date and the name of the person to be tested. Do not use a plastic bag to keep your samples.
2. Cut one end of 4 clean cotton buds per person (i.e. if you are sending samples for one father and one child, you will be sending a total of 8 cotton buds). Take care not to touch the buds themselves with your fingers so you will not contaminate somebody else's sample.
3. Rub 2 of the swabs at the same time on the inside of one cheek for approximately 30 seconds. Using the last 2 swabs, repeat again on the inside of the other cheek.



4. Leave the cotton buds to air dry on a clean surface for around 1-2 hours.
5. Place the cotton buds into the labelled envelope. Do not lick the envelope shut.

6. MAIL your samples, submission and terms and conditions form TO:

DNA SOLUTIONS

Kemp House,
152 - 160 City Road,
London EC1V 2NX UK

Please note you do not need to collect the samples from all participants at the same time nor on the same day. Mouth swabs collected following our instructions above will still be valid after several weeks, however, we recommend that you send your samples to us as soon as possible to guarantee the best results. If you wish to send non-standard samples, please contact us.



SUBMISSION FORM

Relationship: Use the same name or label as written on the samples.

Father: _____ Father's ethnic background*: _____

Mother: _____ Mother's ethnic background*: _____

Son 1: _____ Son 2: _____

Daughter 1: _____ Daughter 2: _____

** Race is needed if ordering the PI report. Otherwise, this information is only used for statistics purposes and is not mandatory.*

I would like to order (please check the appropriate box below to choose your test):

18-Loci Premium Test (minimum 99.99% accuracy) **€199**

23-Loci Super Test (minimum 99.9999% accuracy) **€269**

Please choose any extra services below:

I am having _____ extra persons tested (children or possible fathers): **€99 per extra person**

I am sending _____ "discreet" samples: **€99 per discreet sample**

Allele report of each loci tested and the result obtained (shows 18 loci): **€39 FREE with your test**

Print out of the DNA profiles (electropherograms) (shows 18 loci): **€39 extra**

Paternity Index (PI) report, including relevant statistics and allele report (shows 18 loci): **€59 extra**

Ancestry testing - Save €30.95 per test if ordered now!! (Results on gloss A3, full colour certificate):

Maternal Ancestry (€30.95 discount, ~~€158.959~~ **€128**) Name on chart: _____

Paternal Ancestry (€30.95 discount, ~~€158.959~~ **€128**) Name on chart: _____ (males only)

How you would like to receive your test results? (Select one or multiple options)

Tel./Mob.: _____ ▶ Your password*: _____

Email: _____

Mailing address: _____

**We will ask your password over the phone or chat, for results or any enquiry about your test. Please do not forget it!*

PAYMENT OPTIONS:

I accept to pay the full total amount of € _____ by:

Bank Transfer to Natwest UK: IBAN: GB13 NWBK 60 0220 5035 0242 / BIC: NWBKGB2L
(Please, enclose a copy of transfer receipt)

Cheque / Money Order: **extra fee of €5 applies** (see Terms & Conditions page for special conditions)

Credit card (Visa or MasterCard only, fill in below)

Card Number: _____ / _____ / _____ / _____ Expiration Date: _____ / _____

Name on card: _____ Signed: _____

Note: Results only supplied to persons who sign the terms and conditions page, or give us the correct password.



TERMS AND CONDITIONS

1. We (DNA Solutions) warrant that the result of the analysis of biological samples provided, whose testing you authorise, is correct but subject to a margin of error of 0.001%. No further representation, warranty, or undertaking is given or made in relation to the result of analysis.
2. The information contained in the result of analysis is prepared solely for the use of the customer to whom it is given or sent by DNA Solutions.
3. In the very unlikely event that the result of analysis is found to be in error, being the error caused by DNA Solutions or one of its partners, we shall refund to you any amount you have paid us in respect of the analysis. Alternatively, we shall perform further analysis at no charge to you, the customer.
4. Subject to paragraph 3 above, we shall not be liable for any loss or damage suffered by you or any other person as a result of the provision to you of a result of analysis, the activity of the company or any error that may occur while the samples were in possession of DNA Solutions.
5. You understand that the result of the analysis is solely provided for your private use. Given that the samples are submitted directly by the client, and that they do not follow a chain of custody, DNA Solutions cannot verify their origin and, in consequence, the result of the analysis is not suitable for legal purposes.
6. You warrant that you are legally entitled to possession of the samples you have provided to us. You agree to indemnify us against any loss or damage that we may suffer as a result of any illegal activity related to the requested service and in which you may have taken part directly or indirectly. You should obtain independent legal advice about your legal entitlement to take or obtain samples of biological material from persons other than yourself. We make no representation that you are legally entitled to perform any particular act in order to obtain biological samples for analysis, and we will not indemnify the customer or any other person for any illegal act derived directly or indirectly from the sample collection or the test.
7. If a supplied discreet sample is deemed to be insufficient for testing purposes, we will test a standard sample (mouth swab) at no extra charge. If the new sample is again a discreet one, a new fee for this type of samples will apply. In any case will the fee for a discreet sample be refunded once the test has begun.
8. The analysis will not begin until the service has been paid in full.
9. If DNA test services are paid and then cancelled before the test has begun, a €30 refund processing fee will be deducted. If DNA test services are paid and then cancelled once the test has begun, no refund will apply and results will be issued. Any deposits paid for the shipping of the sample collection kit will not be refunded in any case.
10. Under special circumstances, you may pay by cheque, but you agree to pay €5 extra for your test, €50 for any returned cheques and you will have to take into consideration that your result will be only provided once your cheque(s) has cleared.
11. You agree to allow any DNA information obtained to be used anonymously for scientific statistical purposes.
12. DNA SOLUTIONS gives test results faster than its advertised time in over 99% of cases, no liability is accepted for late results. The promised date of receipt refers only to the result of the test, not including any additional report requested. We will not accept responsibility for any delay caused by a third party. Persons who have paid an additional fee for express results, shall receive 20% of that express fee refunded for every day past the promised date of receipt of results, or until the entire express fee is refunded in full.
13. DNA SOLUTIONS does not offer an on-site representation for ratifying the results. The client understands and accepts that, in case the presence of a technician or any other personnel of DNA Solutions or any of its associates for any kind of process, this service will not be offered. In case of a subpoena, the client accepts to pay the charges for this service, as well as any other expenses derived from it.
14. DNA SOLUTIONS will process 18 loci for an order of an 18-Loci Premium Test and 23 loci for an order of a 23-Loci Super Test. In the advent that any loci fail to yield a result (i.e. such as can more often happen with difficult, damaged or older samples) the customer shall accept a result allowing for at least 16 of 18 (for 18-Loci Premium Test) and 18 of 23 (for 23-Loci Super Test) to have yielded a final result.

I hereby agree to the terms and conditions set out above and confirm the information I have given is correct.

SIGNED _____ DATE _____

NAME (Please print) _____

SIGNED _____ DATE _____

NAME (Please print) _____

Please note: Written results can only be supplied to persons who agree and sign the terms and conditions form.